

Loma Linda University School of Dentistry

Approved Laptop Hardware & Software

DDS Class of 2022 **Dental Hygiene Class of 2020** **IDP Class of 2020**

Each student entering the School of Dentistry must purchase one of the approved laptops listed below. Both of these laptops are capable of handling the graphic-intense learning material and programs that are part of your curriculum. **The laptop models listed below are the only approved computers for your program, NO EXCEPTIONS.** Please note that these hardware & software specifications are the *minimum requirements*. You may purchase one of these laptop models with a faster processor, larger capacity solid state drive (SSD), or additional memory (RAM) if you desire. We recommend you make your choice between these two models based on whether you are a Mac user or a Windows user.

Minimum Approved Apple Laptop Hardware Specifications

- 13-Inch MacBook Pro with i5 Processor (2016 model or newer)
- 512GB SSD
- 16GB RAM
- USB-C to Ethernet Adapter
- Ethernet Cable (6 feet recommended)
- AppleCare 3-Year Warranty (**DCS strongly recommends**)

Required Apple Laptop Software

- Parallels Desktop for Mac (\$40 when purchased from <https://llu.onthehub.com>)
- Microsoft Windows 10 Education, 64-Bit version (**FREE** on <https://llu.onthehub.com>)
- Microsoft Office for Mac or Windows (**FREE** on <https://office.com> when you sign in with your LLU email)

Minimum Approved HP Laptop Hardware Specifications

- The approved Windows laptop must be purchased through <https://llusd.hpsmartstores.com>
- USB-C to Ethernet Adapter (included with laptop purchase)
- Ethernet Cable (6 feet recommended)
- HP 4-Year Warranty – Remote Assistance/Next-Day On Site Service (**DCS strongly recommends**)

Required HP Laptop Software

- Microsoft Office for Windows (**FREE** on <https://office.com> when you sign in with your LLU email)

Laptop Drop-Off & Pickup Schedule

- **Apple laptops** must be brought to Dental Computer Services (DCS) in Prince Hall, Room 1116 for initial configuration for the LLU domain. **You are responsible for backing up your data and software before dropping off your laptop to DCS. All data will be erased when we place our image on your laptop.**

NOTE: Please print the activation codes for Parallels Desktop and Windows 10 and bring them with your laptop. DCS will activate these for you while your laptop is configured.

- **HP laptops** will be shipped directly to Dental Computer Services when you place your order through the link referenced above. It will be ready for pickup after the dates on the schedule listed below.

Laptop Drop-Off Dates

- **DDS Class of 2022 – no earlier than Monday, August 13th, 2018**
- **Dental Hygiene Class of 2020 – no earlier than Monday, September 10th, 2018**
- **IDP Class of 2020 – no earlier than Monday, June 18th, 2018**

NOTE: Due to the high volume of laptops we will be receiving, please allow at least 24 hours for your laptop to be configured after dropping it off.

Important Notes

- Online testing and electronic interaction is required at the School of Dentistry. If you do not have one of the laptops listed above you will not be able to fully participate in your education, which could prompt disciplinary action.
- DCS is available to provide software assistance and maintenance for programs related to your field of study. Please contact your laptop manufacturer for hardware defects, replacements, and maintenance, as DCS does not service hardware issues. **Because of this, DCS strongly recommends purchasing the AppleCare 3-Year warranty or the HP 4-Year warranty.**
- We perform all laptop service requests on a First-come, First-serve (FCFS) basis. The sooner you place a job ticket for service, the sooner your laptop will be ready to pick up. Some diagnostics and repairs require additional time, and we will do our best to give you an estimated time of completion. Most installs and repairs are able to be completed in a timely manner. However, unexpected circumstances or high priority tasks may prevent us from completing your request within the estimated time frame.

Should you have any questions or concerns please don't hesitate to contact us at (909) 558-4674.