

Loma Linda University School of Dentistry

Approved Laptop Hardware & Software

DDS Class of 2021 **Dental Hygiene Class of 2019** **IDP Class of 2019**

Each student entering the School of Dentistry must acquire one of the approved laptop computers listed below that is capable of running the academic programs included in the curriculum. Each of these laptops can handle the graphic-intense electronic learning material that is part of your curriculum. Listed below are the **ONLY** laptop models allowed for your program, **no exceptions will be granted**. Please note that the hardware & software specifications listed below are the *minimum requirements*. If you would like a faster processor, larger capacity hard drive or additional memory (RAM), you are more than welcome to do so. We strongly recommend your choice of the 2 models be based on whether you are an Apple user or a Windows user.

Minimum Approved Apple Laptop Hardware & Software Specifications

- 13-Inch MacBook Pro i5 with Retina Display
- 512GB Flash Storage
- 16GB RAM
- USB to Ethernet Adapter
- Ethernet Cable (6 feet recommended)
- Parallels Desktop 12
- Microsoft Windows 10 Pro, 64-Bit version
- Microsoft Office 365 for Mac or Windows (your preference)
- AppleCare 3-Year Warranty (strongly recommended)

Minimum Approved Dell Laptop Hardware & Software Specifications

- A deep discount has been negotiated on your behalf – in order to receive the discounted price you must order directly through this exclusive website link - <https://www.dell.com/sts/passive/commercial/v1/Autologin/Authenticate?id=ljE0ODE1NzYxlg%3d%3d>
- USB-C to Ethernet Adapter [can be purchased through the website as well]
- Ethernet Cable (6 feet recommended) [can be purchased anywhere]
- Microsoft Office 365 for Windows [can be purchased from Microsoft]

Laptop Drop-Off & Pickup Schedule

- **Apple laptops** must be brought to Dental Computer Services (Prince Hall, Room 1116) for initial configuration for the Dentistry domain. Due to our configuration process it is strongly recommended you backup and remove all data and software you may have installed before dropping off your laptop to DCS. All data will be erased when we place our image on your laptop.
- **Dell laptops** will be shipped directly to Dental Computer Services when you place your order through the above-referenced link and will be ready for pickup according to the schedule listed below.
- **DDS Class of 2020 - no earlier than Monday, August 21, 2017**
- **Dental Hygiene Class of 2018 (AS & BS) - no earlier than Monday, September 11, 2017**
- **IDP Class of 2019 – no earlier than Monday, March 13, 2017**

Important Notes

- Online testing and electronic interaction is required at the School of Dentistry. If you do not have the Loma Linda University School of Dentistry laptop with the minimum specification standards listed above you will not be able to fully participate in your education, which could prompt disciplinary action.
- We realize that you may need software assistance with the maintenance of your laptop so we are providing unlimited computer maintenance visits annually with our Dental Computer Services department. Please use your laptop manufacturer or vendor for hardware troubleshooting, maintenance and firmware upgrades, as Dental Computer Services will not be servicing your laptop's hardware issues.
- Keep in mind that we perform all laptop service requests on a First-come, First-served (FCFS) basis so the sooner you place your job ticket request for service, the sooner it will be completed for you to pick up. Some diagnostics and repairs require additional time so do not expect an immediate turn around, although we can give you an estimated time of completion. We will do our best to do installs or repairs in a timely manner, however, unexpected circumstances may prevent us from completing your request within the estimated time frame.

Should you have any questions or concerns please don't hesitate to contact either Alan Gonick (agonick@llu.edu) or Ferdie Pulido (fpulido@llu.edu). They can also be reached by telephone at (909) 558-4674.

Our hours of operation are as follows:

Pacific Daylight Time (March 13, 2016 thru November 6, 2016)

- Mondays thru Thursdays: 8:00 am to 11:45 am & 12:45 pm to 5:00 pm
- Fridays: 8:00 am to 11:45 am & 12:45 pm to 4:00 pm

Pacific Standard Time (November 6, 2016 thru March 12, 2017)

- Mondays thru Thursdays: 8:00 am to 11:45 am & 12:45 pm to 5:00 pm
- Fridays: 8:00 am to 11:45 am & 12:45 pm to 3:00 pm